

Others' Behaviour



CHEAT SHEET

1. Harassment and bullying online

The harmful effects of online bullying makes it unacceptable but it is hard to identify. Identifying and talking about bullying can be the first step towards stopping it.

- DO take online harassment and bullying seriously.
- DO be aware of how family members use the Internet.
- DO seek information if you are concerned about someone you know.

2. Predators exist online

Sexual abuse is a danger online. Younger people are at greater risk of becoming victims. Being aware of and supportively involved in their use of the Internet can provide a positive supervisory influence.

- DO be an involved in your child's Internet use.
- DO set boundaries for acceptable behaviour.
- DO provide a supportive environment that allows them to talk about abuse.

3. Online fraud

There is fraud online. Being aware of common scams can help identify and avoid harm. You can Recognize, Report and Stop Fraud online.

- DO think critically.
- DO be suspicious of urgent requests for money and impossible deals.
- DO be confident enough to contact a company yourself to check.

4. Getting support

There are organisations available to help you if you think you or someone you know has been a victim of fraud. You can take action if you think you are at risk of fraud, if you have lost a card or have been phished by calling banks and service providers.

- DO Report fraud to the Canadian Anti-Fraud Centre.
- DO contact you bank if you suspect fraud related to your bank or credit card.



— Report an incident

It's not always easy to spot a scam, and new ones are invented every day.

If you suspect that you may be a target of fraud, or if you have already sent funds, don't be embarrassed - you're not alone. If you want to report a fraud, or if you need more information, contact The Canadian Anti-Fraud Centre:

1-888-495-8501, or

<http://www.antifraudcentre-centreantifraude.ca/reportincident-signalerincident/index-eng.htm>



Glossary of Terms

Canadian Anti-Fraud Centre (CAFC)	The central agency in Canada that receives online Internet fraud complaints.
Cyberbullying	Willful and repeated harm inflicted through computers, cell phones, and other electronic devices.
E-transfer	A method of sending or receiving money online by Interac.
Money Service Business	A company that allows you to send money to another person somewhere in the world
Paypal	A company that allows for transfer of funds to other people online.
Pin	Personal Identification Number.
Pop-Up Ad	An advertisement that opens in a new browser window, often popping up into view.
Scam	A dishonest or deceptive scheme usually for criminal purposes.
Scammer	A person who scams.
Smartphone	A phone that operates much like a computer and is able to browse the Internet and install applications.
Webcam	A video camera that is able to transmit video signal over the Internet.
YouTube	A website (youtube.com) that provides access to video content.